

# ROSIE 3 Troubleshooting Guide



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- ◇ If only the top light is on when your Rosebud VC is plugged in, this can mean either: the battery is not **inserted properly** or that you are in **need** of a **new battery**.
- ◇ Make sure the battery is properly snapped into place in the monitor of your Rosebud VC.

In the case that your battery is properly inserted and your issue persists, contact Customer Service to order a new battery 1.800.841.1109 ; 3 or info@nurserosie.com.

If your Rosie 3 will not power on at all, you may be in need of a new power cord. You can contact Customer Service to order a new power cord 1.800.841.1109 ; 3 or info@nurserosie.com. In the event that you have a new battery or power cord and your issue persists, contact Technical Support at 1.800.841.1109 ; 2 or info@nurserosie.com

## Device Tips

### Blood Pressure Hose

- ◇ Replace your blood pressure hose once a year.

### SpO2 Sensor (Pulse Ox)

- ◇ Wrap your SpO2 (pulse ox) cord loosely around the side of your basket, can be damaged if the cord is wrapped too tightly
- ◇ If the light inside of your SpO2 sensor is not on

### Oral Thermometer

- ◇ Regularly, check to be sure thermometer well is cleared with no probe cover lodged inside of it
- ◇ If a probe cover does become stuck in the well, use another probe cover to push it from underneath the well to dislodge the stuck probe cover.
- ◇ Check the oral probe regularly to ensure that it is not damaged

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## **Cleaning Tips**

For cleaning the screens of the monitors, it is best not to use bleach or water, and rather to use an alcohol prep pad. The alcohol, if it were to reach the electronic components, would not damage anything internally the way that water will.

